

My Health My Data Act

Beyond Traditional Notions of Health Data



Agenda

- 1. Background: HIPAA Gap
- 2. Why MHMD Matters
- 3. What Data (and Whose) is Covered
- 4. Threshold
- 5. Obligations on Businesses
- 6. Consumer Rights
- 7. Enforcement



Background

How Did We Get Here?



The HIPAA Gap

 HIPAA generally applies to "Covered Entities" and their "Business Associates"

- Healthcare providers and their processors
- Does not include:
 - Fitbit
 - Apple Watch
 - Flo
 - Weight Watchers
 - Vitamins or supplements
- Not unprotected, but not focused on either





Reproductive and Gender-affirming Healthcare

- Reproductive or sexual health services
 - Dobbs v. Jackson Women's Health
 - Crisis pregnancy centers
- Gender-affirming care
 - Government actions restricting this for minors and, in some cases, adults
- Explicit inclusion in the MHMDA



Wikimedia



Why It's a Big Deal

Questions + lawsuits



Big Questions

- MHMDA goes after the entire HIPAA gap
- "Health data" defined very broadly (and vaguely)
- People without any connection to Washington
- All businesses with any health data
- Effective date: March 31, 2024
 - (Three-month reprieve for small businesses)
- No regulations
- Might end up reasonable, but...





Lawsuits Incoming

- Litigation will determine scope
- Private right of action
- Treble damages
- Businesses of any size
- Non-Washingtonians can sue



Bottom line: Getting to the answers will be messy



What does the MHMDA cover?

- The law regulates "health data" that belongs to "consumers"
 - Both terms are defined by statute
- Much of the MHMDA's potential for overbreadth comes from how these two definitions are interpreted
 - "Health data" much broader than just details of medical treatment
 - "Consumers" not just limited to Washington residents



What is "Consumer Health Data"?

- Means "personal information that is linked or reasonably linkable to a consumer and that identifies the consumer's past, present, or future physical or mental health status"
 - MHMDA provides 12 categories of data as examples
 - Exemptions for data covered by certain other laws
- Also includes information that can be used to infer details of an individual's past, present, or future health
 - Potential for overbreadth arises from uncertainty around how attenuated an inference can be



Who are "Consumers"?

- A consumer is either:
 - A Washington resident, or
 - Any person whose "health data is collected in Washington"
- The MHMDA defines "collect" broadly to include performing any type of operation on data
 - This means any individual whose health data is stored or processed in Washington qualifies as a "consumer," even if they have no connection to Washington at all
- Does not include individuals acting in an employment context



Compliance Obligations

Who Has to Do What?



Threshold

- Other state privacy law thresholds:
 - Lots of revenue
 - Lots of data
 - Selling lots of data
- The MHMDA does not have a threshold
- Non-profits included
- "Regulated entities" vs "small businesses"



footage not found



Obligations

- Controllers ("Regulated entities")
 - Health Data Privacy Policy (separate?)
 - Prominent link on website
 - Security / restrict access
 - Process for handling rights requests
 - Consent, consent everywhere!
- Processors
 - Contract
 - Deficiencies make you a controller





Consent: Collecting

- Affirmative act, no deceptive designs
- Needed (separately) for collection/processing, sharing, and selling
- Collection/Processing
 - ("Collection" means everything)
 - Need consent for a specific purpose OR
 - To the extent necessary to provide a product or service the consumer requested from the business
- Not necessary = consent is required





Consent: Sharing

- Separate from collection consent
- Share: "release, disclose, disseminate, divulge, make available, provide access to, license, or otherwise communicate orally, in writing, or by electronic or other means"
 - Broad
 - Includes sharing with affiliates
- Cookies / pixels likely covered





Consent Valid Authorization: Selling

- Separate from collection consent AND sharing consent
- Sell: "the exchange of consumer health data for monetary or other valuable consideration"
 - Cookies / pixels too?
- Plain English signed and dated document:
 - Specific health data to be sold
 - Name and contact of who is collecting and selling
 - Name and contact of buyer
 - Purposes
 - Procedural stuff
- 1 Year Expiration (and keep it 6 years after expiration)





Consumer Rights Under the MHMDA



Consumer Rights

Access

- Consumers can:
 - Confirm whether a controller is collecting, sharing, or selling their health data;
 - Access that data; and
 - Obtain a list of entities with whom their data was shared or sold (along with contact information)

Delete

- Businesses that receive deletion requests must:
 - Delete the data from its records (including archived/backup systems); and
 - Notify all entities with whom the data was shared of the deletion request
- Unclear whether consumers can request that only some of their health data be deleted

Withdraw Consent

- Functions as an opt-out right
- Allows consumers to optout of collection, sharing, and sale of health data they previously consented to



But wait, there's more!

- Consumers can also appeal a business' denial of a request
- No set time frame as long as consumer appeals within a "reasonable period of time" after the consumer learns of the denial
- Not much guidance as to how businesses should handle appeals
 - Must notify consumer of final decision within 45 days of receiving the appeal
 - Must provide a written explanation of the reasoning behind the final decision
- If the appeal is denied, must provide the consumer with contact information they can use to submit a complaint to the Washington AG





Rights Requests

- Businesses must establish a method to receive requests that is "secure and reliable" and takes into account:
 - "the ways in which consumers normally interact" with the business;
 - "the need for secure and reliable communication of such requests"; and
 - "the ability of the regulated entity or the small business to authenticate the identity of the consumer making the request"
- MHMDA lays out considerations, but leaves business with latitude to decide specifics



Other Requirements

- Businesses have 45 days to respond to requests
 - Can be extended by an additional 45 days "when reasonably necessary, taking into account the complexity and the number of the consumer's requests"
- Businesses <u>must</u> attempt to "authenticate" requests upon receipt
 - No set process for authentication so long as it is "reasonable"
 - If authentication fails, business is "not required to comply with the request"

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"Geofencing"

- Geofencing is using technology to "establish a virtual boundary around a specific physical location, or to locate a consumer within a virtual boundary"
- MHMDA includes a novel prohibition on "geofencing" if used to:
 - Identify or track consumers seeking health care services;
 - collect consumer health data from consumers; or
 - send notifications, messages, or advertisements to consumers related to their consumer health data or health care services





Enforcement





Enforcement

- Attorney General
 - Up to \$7,500 per violation
- Private Right of Action
 - Treble damages
- Effective date(s)
 - Geofencing: July 22, 2023
 - March 31, 2024
 - Small businesses get until June 30, 2024







Key Takeaways

- Addresses the HIPAA Gap
- Broad and Vague
 - Beyond typical "health data"
 - People without connection to WA
- Consent
- Deletion Right Without (Almost) Any Exceptions
- Private Right of Action
- Questions? Litigate!



Q&A



Thank you!



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