

# US Privacy Road Trip Session 2: Implementation

September 21, 2022

\* Although we will be providing legal information during this webinar, we will not be providing legal advice.





#### Where Are We?

- Summary of 2023 privacy laws last week
  - Jan. 1: CA and VA
  - July 1: CO and CT
  - Dec. 31: UT
- New:
  - Rights
  - Disclosures
  - Contracts
  - Risk assessments

### Key Documents and their Audiences

- Website Notice Public
- Internal Policies Employees
- Contracts Business partners
- Risk Assessments Regulators



# Where Are We Going?

- Today
  - Website Notice
  - Internal Data Handling Policies
- What to include in documents
- Ensuring documents reflect reality
- Next week
  - Contracts
  - Risk Assessments





## Inclusive or Separate?

- Inclusive
  - Up-front cost
  - Updates (likely) marginal
  - Fewer (but longer) documents
- Separated by Jurisdiction
  - Only in 1 or 2 states
  - Updates are a bigger lift
  - Burdensome requirements minimized
  - More (but shorter) documents



Wikimedia



# Notices

Or: The Most Visible Implementation Step





### California Exemptions Sunset

- If used solely within context of their role, CCPA previously exempted PI collected about a person in the course of that person acting as a:
  - Job applicant
  - Employee
  - Owner
  - Director
  - Officer
  - Contractor
- Also exempted PI collected as emergency contact info or to administer benefits for someone in the above groups



#### California Privacy Notices

- B2B + Employment Context
  - B2B is likely to be most easily folded into your general notice (unless you have separate websites and online portals just for B2B)
  - HR is likely to need its own notice
    - Notice requirements are the SAME as for all other consumer data
    - The data itself and the methods of collection, purposes of processing, etc. are unique
- Links in your privacy notice to your request portal
- Links in your footers (CA specific)
  - Privacy Notice
  - Do Not Sell My Personal Information
  - Do Not Share My Personal Information
  - Limit the Use of My Sensitive Personal Information



#### **Privacy Notices**

- Notice Options
  - Universal
  - Universal + California Personnel
  - State by State
- Placement
  - Website
  - In-person Locations
  - Phone, CCTV Notices, etc., with reference to URL
  - Employment Portals/Job Applications (CA only)
  - Pop Up, Layered Notices





#### Notice Must Include

- Categories collected or processed
  - Sensitive\*
- Purposes of processing
- Categories of data sold/shared with third parties (if any)
- Categories of third parties with whom it is shared/sold
- Whether processed for targeted advertising or profiling
- Consumer Rights
- How to Exercise Rights
- Financial Incentives
- Retention Periods (CA)

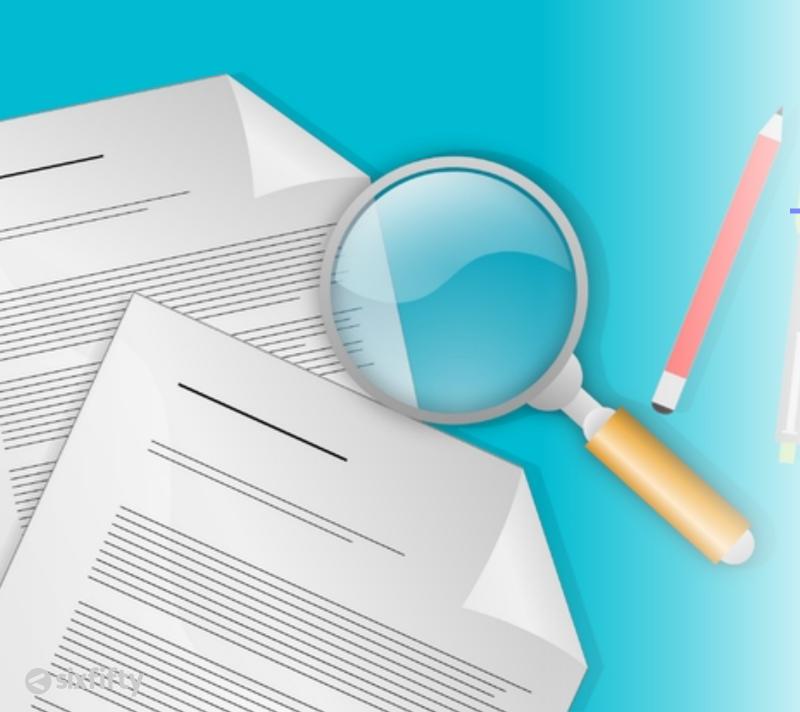




# Internal Data Handling Policies

Or: The Least Visible Implementation Step





# Internal Data Handling Policy

- Separate policies for controllers and processors
- References to other key policies:
  - Data retention
  - Information security
  - Incident response
- Sensitive PI
- New rights
  - Correction
  - Opt out of targeted advertising
  - Limit use of Sensitive PI

#### Controller vs. Processor

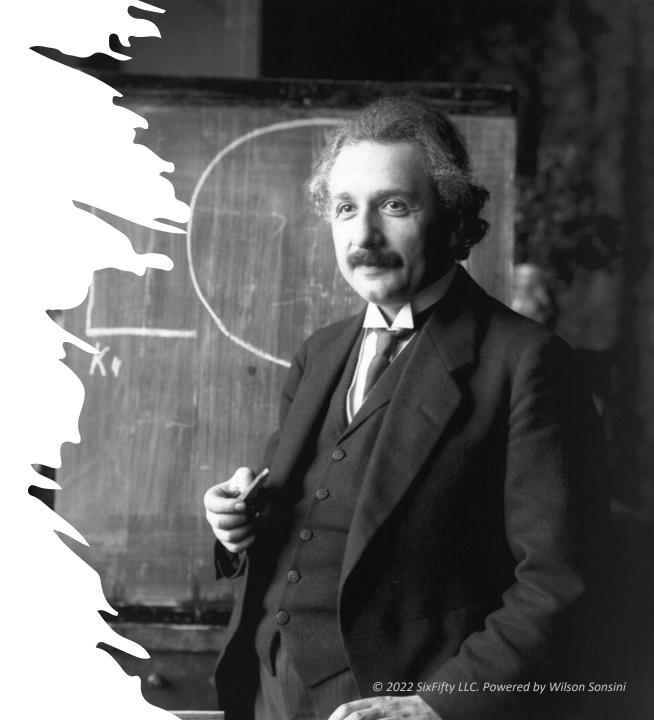
- Who decides re the personal data?
- Controller determines "purposes and means"
  - What personal data is collected
  - The purposes for which the personal data is used
  - Who to share personal data with
- Processor processes data on behalf of Controller
  - Uses personal data only as instructed
- Subprocessors
- Joint controllers





#### **Educating Employees**

- Audience: employees etc. within org
- Purpose: inform and educate
- Employees need to know the basics
  - What is personal data?
  - How do we use personal data?
  - What to do with rights requests
  - How long to retain?
- How to escalate/who to ask
- Training
  - Required in CA, good idea everywhere





#### All US Privacy Engines

#### Key Documents:

- Website notice
- Data Handling Policy (x2)

#### Inclusive or Separate

- One document to rule them all
- Separate documents for each state

#### **States Covered:**

- CA, CO, and VA
- CT and UT coming soon





#### State-specific Privacy Engines

#### **States Covered:**

- CA, CO, and VA
- CT and UT coming soon

#### **Key Documents:**

- Website notice
- Data Handling Policy (x2)
- Data Processing Addendum (x2)
- Risk Assessment (+Quiz)





#### sixfifty.com/all-us

