

Building a Privacy Program to Drive Institutional Change in Your Organization

February 24, 2022

* Although we will be providing legal information during this webinar, we will not be providing legal advice.



Data Privacy Laws

Changes in every jurisdiction









California

- CPRA 2023
- New privacy agency
- Opt out of sales and targeted ads
- Risk assessments
- Right to limit use of Sensitive PI
- Right of correction
- Security requirements (& audits)
- Regs on Al, dark patterns, B2B/employee exemptions

Europe

- EU: new SCCs
- UK: brand-new SCCs
- Adequacy decision
- Guidance on int'l transfers
- Need a separate UK rep
- Implementing Schrems II
- Supplementary measures

Virginia + Colorado

- New laws in 2023
- Fortunately pretty similar
- Opt out of sales **and** targeted ads
- Risk assessments
- Right of correction
- Right to appeal
- Colorado has more enforcers and will require universal opt-out

China

- Waiting on promised regulations
- New terminology
- Legal mechanisms for overseas transfers
- SCCs MIA
- Large companies have additional obligations





DataGrail Privacy Overview



Alex Krylov, Senior Privacy Advocate



Privacy is a "hyperobject":

It means a lot of different things to different people...

Socioeconomic Challenge

Evolving Laws/Regs

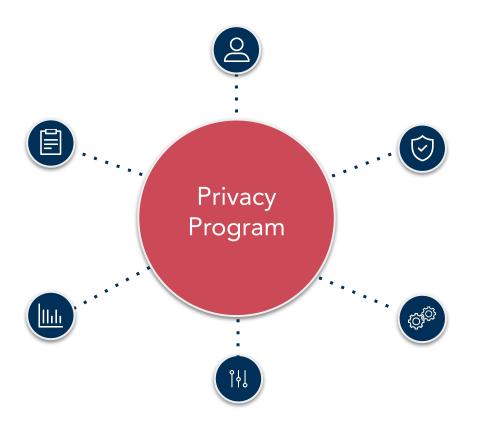
Engineering Principles (PbD)

Compliance Obligation

Data Science & Ethics

Security Arms Race

Brand Differentiator

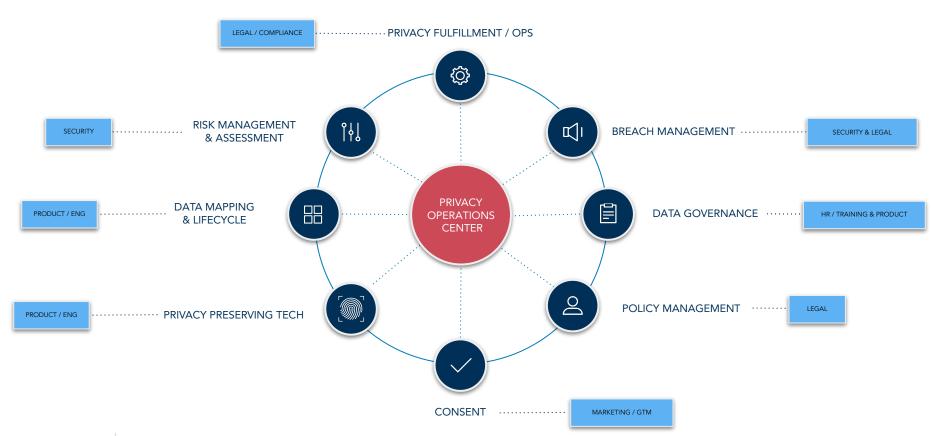


Privacy is a business problem...

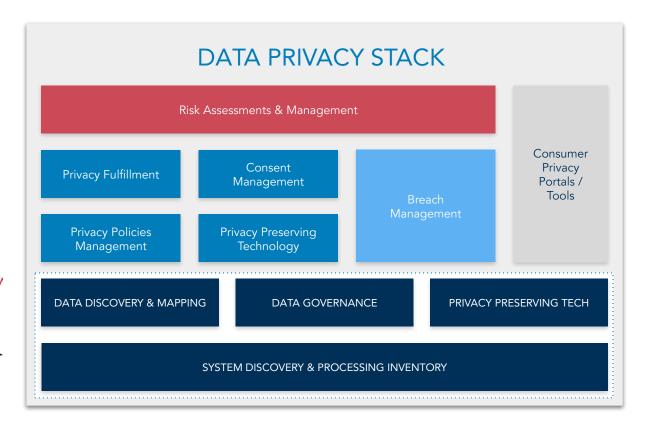
It's highly cross-functional and relies on collaboration with Legal, Security and Engineering.

(Not to mention IT, Marketing, HR, Risk/Compliance, and Finance)

ELEMENTS OF A DATA PRIVACY PROGRAM



Where do you start?



Know thyself!

Start here:
Find and map
your unknowns.

~50%

Third Party SaaS apps go undetected in a manual data mapping exercise.

This equals a lot of 'Shadow IT'... and unaccounted personal data.

DataGrail Approach

Enable a better privacy experience for people and businesses

DataGrail's Operational Privacy Center

· simple



Detect

Find unknown systems containing personal data in an organization



Мар

Discover and map personal data within your organization's systems, continuously.



Operationalize

Automate privacy workflows, DSRs, Consent



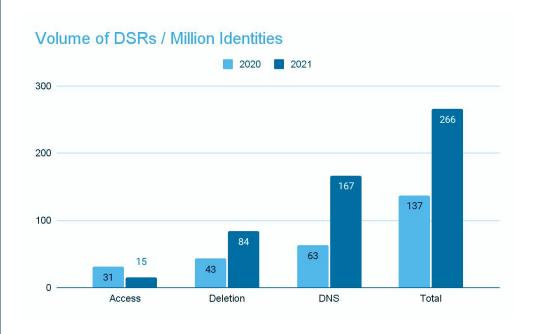
Compliance

Monitor risk, audit trails, report on progress.

Looking Back To Prepare for What's Ahead

Benchmarking CCPA Trends

The total volume of DSRs nearly doubled from 2020 to 2021



Source: DataGrail's 2022 Data Privacy Trends: A CCPA Report, Benchmarking the cost, volume, and challenges of data privacy

Cost of privacy is going up and will only get more expensive for businesses



DO-NOT-SELL

63

Per 1M identities

2020

167

Per 1M identities

2021

DELETION

43

Per 1M identities

2020

84

Per 1M identities

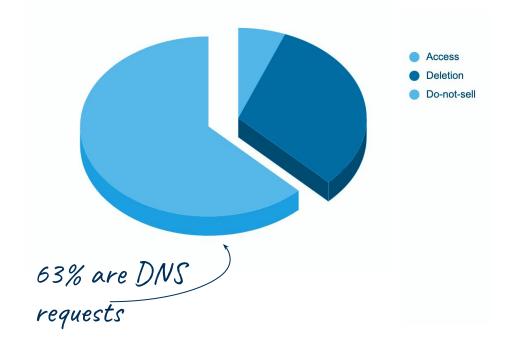
2021

The volume of deletion & do-not-sell requests nearly doubled.

RETARY 1

Ripple Effect of CPRA & Increasing Do-Not-Sell Requests

DSRs by Type 2021



CPRA = Rising costs & a doubling of requests for company who data share

Privacy Champions ... Watch proactive movers & Privacy is not one-and-done. Tool up for shakers, including advocates and enforcers. ongoing success. Achieve **Privacy Agility** (and mindfulness) Take a holistic view in light Privacy is hard. When in of a fragmented leg/reg doubt, talk it out. landscape. Work across teams and nurture a culture of

privacy.

Fireside Chat



Heather Wood
Head of Privacy Programs

Outreach



Josh Pugmire
Director of Information Security,
Privacy, and Compliance

Podium

Q&A

Text slides

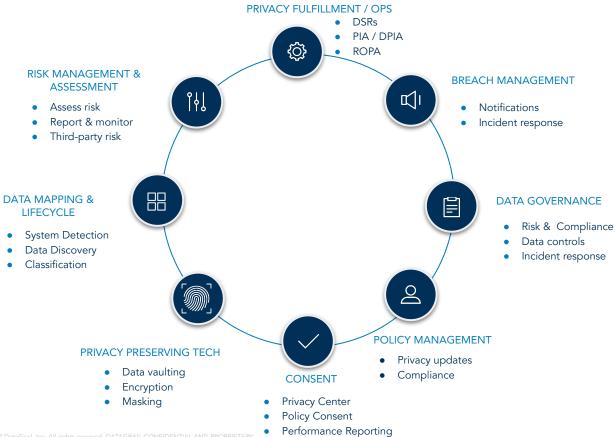
Thank You!

BUILD TRUST WITH TRANSPARENCY

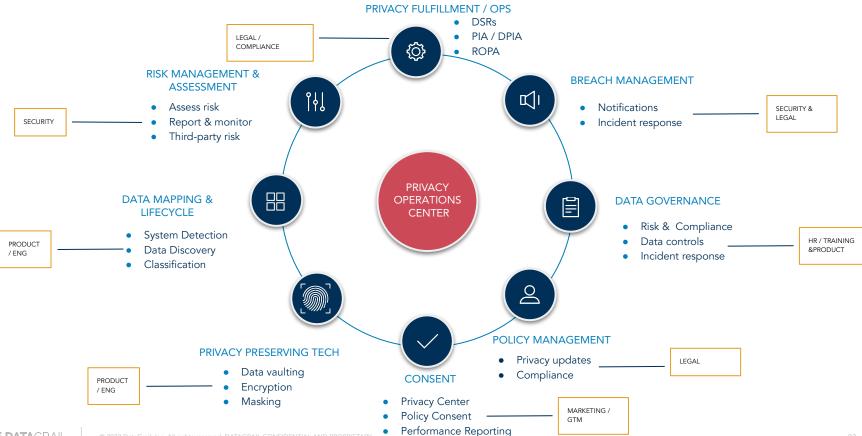
Questions?



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